

How to Enable/Disable 'Call Forward' on the MNFSPA2100

Call Forward – Unconditional

- This feature allows the user to divert all incoming calls to a specified number. When this feature is enabled, the device itself will not ring.

How to **enable** this feature:

1. Lift the handset and listen for a dial tone
2. Dial ***72**
3. You should now hear a higher pitched dial tone
4. Enter the number you wish to forward your calls to
5. After a short pause you should hear 2 beeps; this confirms the activation of the feature

How to **disable** this feature:

1. Dial ***73**

Next time you lift the handset your dial tone should be back to normal.

Call Forward – Busy

- This feature allows the user to forward all calls to a specified number when he or she is on a call. If however, call waiting is enabled then this feature will only work if the user is on a conference call. That is, the line has to be completely busy (i.e. 2 simultaneous calls) for it to forward to a specified number.

How to **enable** this feature:

1. Lift the handset and listen for a dial tone
2. Dial ***90**
3. You should now hear a higher pitched dial tone
4. Enter the number you wish to forward your calls to
5. After a short pause you should hear 2 beeps; this confirms the activation of the feature

How to **disable** this feature:

1. Dial ***91**

Call Forward – No Answer

- This feature allows the user to forward all calls to a specified number if the phone is not answered within the specified time frame (default is 20 seconds).

How to **enable** this feature:

1. Lift the handset and listen for a dial tone
2. Dial ***92**
3. You should now hear a higher pitched dial tone
4. Enter the number you wish to forward your calls to
5. After a short pause you should hear 2 beeps; this confirms the activation of the feature

How to **disable** this feature:

1. Dial ***93**